

Q3S POLICY – OUR COMMITMENTS

Quality, Health, Safety & Security are not just about standards, regulations and statistics. They are, on top of our responsibility, a morale duty to continuously support and adjust a strong policy and actions on these topics. The General Management of the Group commits every day to protect their employees and to ensure their clients high quality services where safety is an integral part.

Thierry LE GANGNEUX, President

QUALITY

Putting our clients at the heart of our concerns in offering them efficient & innovative solutions, ensuring conformity of products and delivering services on time and within budget.

Do it **right first time**, by adopting a questioning attitude and being transparent.

Identify and take into account legal requirements as well as those relevant to the industry (Nuclear, Defence).

Identify cost of non-quality and reduce them.

Take into account changes in the context, assess their impacts, risks and opportunities for all interested parties.

Fight against falsification and fraudulent acts.

Seek for performance in our processes and promote **continuous improvement**.

Promote sharing and transfer of knowledge.

Dig out and deploy the best improvement suggestions.

HEALTH SAFETY

Put people's safety and safeguard of their health at the heart of our considerations, strategies and actions.

Ensure that any other priority can compromise people's health, safety and nuclear safety.

Implement necessary means that ensure to reach our **"Zero Accident"** objective.

Systematically identify the risks and implement the most effective preventative measures wherever possible according to the hierarchy of controls.

Anticipate, manage and reduce occupational exposures, including ionising radiations and promote the right to withdraw in case of non-conformance.

Promote detection of unsafe conditions and situations as well as the STOP work authority.

Improve prevention by detecting and analysing **high potential incidents** (HIPO).

Raise awareness of our personnel on tropical diseases including malaria.

Prevent, detect and deal with situations associated with consumption of substances like alcohol, illegal & prescription drugs.

Consult and involve our personnel and their representatives in the continuous improvement of safety and health.

SECURITY

Identify **malicious scenarios** that could **threaten** the safety of our personnel, the environment (pollution of air, water, ...), our information, our reputation to protect our interests and those of our clients.

Deploy human, technical and administrative means of protection.

Raise awareness and train our personnel on security applied to daily activities in the company and deliver specific training for business travellers and expatriates.

Ensure a continuous monitoring of security and regularly control the protections means in place.

Regularly check adequation of protection means.

Be prepared and respond efficiently to **emergency situations**.